

Appendix

Special Conditions for Open Source Software Software and Services

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KAMMARKOLLEGIET

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1 Applicability

- 1.1 The present Special Conditions serve to complement the General Conditions for Software and Services to the extent that the Contract Object covers Open Source Software in full or in part. The present Special Conditions shall be applied to Open Source Software provided under the Contract.
- 1.2 If the Open Source Software is provided along with proprietary software and/or Public Cloud Computing Services, the present Special Conditions for Open Source Software shall be applied to Open Source Software; the Special Conditions for Proprietary Software shall apply to the proprietary software; and the Special Conditions for Public Cloud Computing Services shall apply to the part that consist of Public Cloud Computing Services.
- 1.3 The Requirements Catalog appended to the Framework Agreement states that certain hardware may be called-off under the Framework Agreement for Call-Offs of Open Source Software provided in combination with special hardware under the Special Conditions specified in the Framework Agreement. The present Special Conditions shall also apply to such hardware.
- 1.4 The present Special Conditions shall also apply if only Support Services, Updates, and/or Upgrades shall be provided with respect to Open Source Software.
- 1.5 The Contracting Authority may clarify the following clauses in its Call-Off according to the more detailed provisions in the respective clauses: 4.1, 4.2, 4.3, 4.4, 4.5, 6.2, 7.2, 8.2, and 8.3.

2 Special Notes on Contract Documents

- 2.1 The General Conditions and the present Special Conditions shall be complemented with the Standard Conditions as specified in the General Conditions and the present Special Conditions.

3 Framework Agreement Contractor's General Obligations

- 3.1 In addition to the provisions set out in clause 4.2 of the General Conditions, the provision of Open Source Software shall also comply with the Framework Agreement Contractor's or its licensor's own specifications and product descriptions for the Open Source Software as set out in the documentation provided upon execution of the Contract, or for the provision of Open Source Software the documentation published on the Framework Agreement Contractor's or its licensor's website.

4 Delivery and Special Obligations

- 4.1 The Framework Agreement Contractor shall be liable for any and all risks and costs associated with the shipment up until the Framework Agreement Contractor has had the Delivery unloaded and it has been received by the Contracting Authority at the location specified in the Contract. The Contracting Authority and the Framework Agreement Contractor may stipulate that Open Source Software shall be provided remotely by download.
- 4.2 The Contracting Authority and the Framework Agreement Contractor may separately stipulate that the Delivery shall undergo acceptance testing as set out in clause 6 (Delivery) of the General Conditions.
- 4.3 The Open Source Software shall be delivered with any necessary user documentation unless otherwise stipulated by the Contracting Authority and the Framework Agreement Contractor. The Contracting Authority and the Framework Agreement Contractor may separately stipulate that the Open Source Software shall be delivered with any systems documentation necessary to operate the Open Source Software. Documentation shall be written in Swedish or English.

- 4.4 If the Open Source Software is delivered pre-installed on the hardware included in the Contract Object and Errors are identified upon Delivery or at the first attempt to use the hardware – in which case the hardware shall be considered to be dead on arrival (DOA) – the Contracting Authority may return the hardware. Notification that delivered hardware is dead on arrival shall be provided within ten Working Days from when Delivery has been effected, unless otherwise especially stipulated by and between the Contracting Authority and the Framework Agreement Contractor. For notifications that any delivered hardware is dead on arrival, the Framework Agreement Contractor shall remedy the defect as prescribed for Remediation of Errors in clause 5, by which the contractual Delivery of hardware and pre-installed Open Source Software shall not be considered to have been effected until the Framework Agreement Contractor has remedied the defect in question. Defects that are immaterial to the hardware's intended use and which do not entail any inconvenience according to the Contracting Authority shall not result in the hardware's being considered dead on arrival.
- 4.5 The Contracting Authority and the Framework Agreement Contractor may stipulate separately that the Framework Agreement Contractor shall notify the Contracting Authority within a certain period that hardware specified in the Contract will be retired from the provider's product line.

5 Special Notes on Liability for Errors, Delays, and Other Contractual Non-Performance

- 5.1 The Framework Agreement Contractor's liability for Errors, delays, and other contractual non-performance is specified in the General Conditions with the following special provisions.
- 5.2 The Framework Agreement Contractor shall be liable for Errors under clause 8 (Liability for Errors) of the General Conditions for a warranty period of 12 months from the Effective Date of Delivery.
- 5.3 The Framework Agreement Contractor's liability for Errors shall also, if relevant, include hardware and/or proprietary software and/or Public Cloud Computing Services included in the Contract Object alongside the Open Source Software. If so, the Framework Agreement Contractor agrees and accepts that it shall bear comprehensive liability for the Contract Object's functionality, including any

integration between all the constituent parts. However, in a special scheme, the Framework Agreement Contractor shall also be liable for any Errors in the proprietary software or in the Public Cloud Computing Services as provided in the Special Conditions for Proprietary Software and the Special Conditions for Public Cloud Computing Services, respectively.

- 5.4 Remediation of Errors shall take place as specified in clause 8 (Liability for Errors) in the General Conditions. For hardware, remediation of Errors may also take place by providing a substitute product.
- 5.5 If the Contracting Authority alters the Open Source Software without the consent of the Framework Agreement Contractor during the period that the Framework Agreement Contractor is liable for Errors under the present Special Conditions, the Framework Agreement Contractor shall not be liable for Errors in such altered Open Source Software or source code that depends on such an alteration.

6 Support Services, Updates, and Upgrades

- 6.1 The Framework Agreement Contractor's provision of Support Services and Updates are regulated in the General Conditions.
- 6.2 The Contracting Authority and the Framework Agreement Contractor may stipulate separately that the Framework Agreement Contractor shall provide Upgrades during the Contract Period. The provision of Upgrades shall take place in accordance with the Standard Conditions for Upgrades, if relevant by derogating from that document as stipulated by the Contracting Authority and Framework Agreement Contractor, on the condition that the Standard Conditions or any stipulation to derogate does not violate the present clause 6 or the General Conditions.

7 Adjustments of Open Source Software

- 7.1 The Framework Agreement Contractor shall be liable for the distribution of the Open Source Software to the Contracting Authority, including any customization thereof, in accordance with the provisions set out in the relevant license conditions (Standard Conditions) for the respective Open Source Software.
- 7.2 The Framework Agreement Contractor shall specify the extent to which the applicable license conditions (Standard Conditions) affect the Contracting Authority's right to customization performed under the present clause 7 in its Call-Off Response.
- 7.3 The Framework Agreement Contractor may not use evaluation materials that belong to the Contracting Authority without the Contracting Authority's written consent. All such materials shall be surrendered to the Contracting Authority when no longer needed or, at the latest, at the end of the Contract Period.

8 License Audit

- 8.1 If the Framework Agreement Contractor or its licensors wish to conduct a contractual audit for the purpose of verifying the Contracting Authority's license portfolio with respect to the obligations under the Contract, this shall be notified in a timely fashion.
- 8.2 The scope of the audit shall be defined as stipulated in the Contract. The Contracting Authority and the Framework Agreement Contractor may stipulate that regulations with respect to the scope of the license audit in the Standard Conditions shall complement these provisions relating to license audits, provided those Standard Conditions do not violate the present clause 8.
- 8.3 The audit shall be conducted by an independent, authorized accounting firm unless the Contract specifies that audits shall be conducted by means of so-called internal

controls where the Contracting Authority performs contractual controls under its own auspices. Information relating to software from other providers shall not be part of this except for such Third-Party Software that, if applicable, forms part of the Contract Object. The right to audit the Contracting Authority's licensing shall not apply if the audit violates the Swedish laws on security or secrecy. If relevant, a separate Security Protection Agreement shall be signed before any audit is performed.

- 8.4 The party that requests the audit shall document the audit thoroughly in a report that shall clearly specify the scope and results of the audit. The Contracting Authority shall be entitled to review and comment on the report before it is finalized. The Contracting Authority shall always be entitled to access the final report.
- 8.5 The Contracting Authority and the party that requests the audit shall be liable for their own audit-related costs.